ADDING A MOBILE CREDENTIAL TO THE CONEKT APP
Step 1: Download the Conekt Mobile App
For iOS-based mobile devices, download the Conekt mobile app from the App Store.
For Android-based mobile devices, download the Conekt mobile app from Google Play.

Step 2: Enroll Your Supported Mobile Device
Note: Pop-up messages outlined below will only occur while using iOS-based mobile devices and will not appear again after confirmation.

A message will appear on screen when first loading the Conekt mobile app: "Conekt" would like to make data available to nearby Bluetooth devices when you're not using the app. Bluetooth used to communicate with door lock. Tap OK to continue.

Another message will appear: "Conekt" Would Like to Send You Notifications. Notifications may include alerts, sounds, and icon badges. These can be configured in Settings. Tap Allow to continue.


On the enrollment screen, enter your phone number, including area code, into the Phone number field. You also have the option of enrolling using your email address instead of your phone number. Select I accept the End User License Agreement in order to continue. To view the agreement, tap the End User License Agreement link. Tap Submit to proceed.

Enroll
During the mobile device registration process, you should receive a text message with a 6-digit token to the number you provided above. If you enrolled using an email address, the token will be sent via email. Enter the 6-digit number that you received into the Token field. Tap Done, then Enroll.

The installation process is now complete.
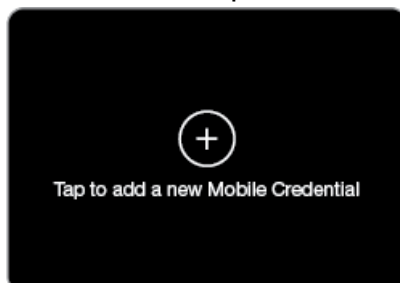
Step 3: Add a Mobile Credential
Your Conekt Wallet should display a blank card with the message "Tap to add a new Mobile Credential". Tap the + icon in the middle of that blank card or at the top-right of the screen.

Please enter "Registration Key" to receive the requested Mobile Credential

| xxxx | xxxx | xxxx | xxxx |

Cancel   QR Scan   Submit

Add a New Credential
A registration screen with four empty boxes will appear. Copy/paste or manually enter the registration key sent to you in a previous registration email. Tap Submit to process your registration.

Register
Your screen will show your registration key number and a message: "Processing Mobile Credential record..."

Once successful, a new Conekt credential will appear in the Wallet. You are now ready to gain access into the range.

New Conekt Credential
If the incorrect Registration Key is entered, or the key is invalid, a message will appear: "Error. Your registration Key was invalid, please try again." Tap OK to re-input the Registration Key.

For more detailed information on how to use this app, tap the Menu icon ≡ at the top-left of your screen, then tap Help.

If you have any questions, received an error during this process, and/or did not receive your mobile credential, please contact fmfgainfo@gmail.com.